

Annual Report 2016 - 2017



Mencap in Kirklees



Our Vision

Our vision is of a world where people with a learning disability are valued equally, listened to and included.

We think we can help this to come true by:

- **Supporting people with a disability across Kirklees, to fulfil their potential and lead happy and purposeful lives.**
- **Involving these people and their families, staff and other stakeholders in every aspect of the services and activities we provide.**
- **Campaigning for change and improvement in the lives of people with a learning disability.**
- **Building on our high quality services and be responsive to changing needs.**
- **Running an effective and well managed organisation which provides excellent value for money.**

All practices will be based on these principles and we will continually seek to improve them.

We will only recruit staff who share our values and who can demonstrate their commitment to providing outstanding care and support.

We will provide opportunities for staff members to develop their knowledge through supervision, training and support.



Directors and Trustees

The people who decide how Mencap in Kirklees is run are our Board of Trustees.

They are:

Chair	Linda Wrigley
Vice Chair	Jill Robson
Secretary	Angela Bradshaw
Treasurer	Peter Hutchinson
Board Members	Brian Mettrick
	Dennis Roughsedge
	Brian Mettrick
	Viv Slater (resigned 25.5.2016)

A message from our Chair

At our AGM, as last year, we are celebrating the achievements of our services over the past year, we have many to be proud of. Some areas we are working on to achieve the standard required by CQC and ourselves.

We are also recognising the long service (twenty years) of staff members. This commitment is one of the great strengths of Mencap in Kirklees. I would like to take this opportunity to thank all staff, volunteers and Board Members who contribute to the success of our organisation.



Linda Wrigley

Special thanks must also be given to our service users and their carers for choosing Mencap in Kirklees as their provider – without them we would not be here.

Annual Report

A message from our Chief Executive

This year we have been busier than ever and we are supporting more people through all our services across Kirklees. I was sad to see the closure of the Timeout service in Dewsbury but this has been replaced by two other services, Super Tuesday and FRIendcap. These services are growing all the time and providing opportunities for the people who attend, that would not be there otherwise.



Carol Haigh

Another very successful new service is More2Do which meets in Huddersfield and Mirfield each week to plan weekend trips for the members.

The Arena service in Dewsbury is now open on a Friday which means it is able to support people three days a week instead of two.

We have invested a lot of time and money in training this year. As well as mandatory training for support workers we have been able to offer development training for seniors and managers through a number of programmes. One was run by Macmillan and the others by Kirklees Council.

I want to thank all our staff for their hard work and commitment over the last year because without them there would be no Mencap in Kirklees.

Our staff

We have had to use more agency workers than I wanted this year as we made changes to the Community Support Service. I am really pleased at how the new role of Multi-Site worker has allowed us to support all our services when they have needed extra help and I want to recruit more of this type of worker this year.

Once again we have been able to give support workers a pay rise in line with the minimum wage increase.

People we support

We wanted the people we support to be more involved in checking the quality of our services. We now have a team of Engagement Champions who do just that, supported by Samantha Jones. People we support are also involved in delivering Learning Disability Awareness training together with Theresa Kelly, manager of 1 Victoria Road.

Our services

Residential services are for people who need more help than they can have if they live in their own home. We have three residential homes which are:



Castle Hall

Castle Hall is in Dewsbury. It is our biggest residential home and up to sixteen people can live here. We are still waiting for Kirklees Council to decide what is going to happen to the building as it is in need of repair. When the Care Quality Commission (CQC) inspected this service last year they said we needed to improve in two areas. Elaine Richardson is the new manager of this service and is working hard with her staff team to make these changes.

100 Pennine

100 Pennine Crescent is in Salendine Nook and eight people live here. The building needs some work to modernise it but the residents really enjoy living there. The Care Quality Commission (CQC) inspected this home in April 2016 and said it was good in all five areas. Barbara Matula is the manager of this service. Barbara and her team should be proud of their CQC rating because it shows how well everyone works.





1 Victoria Road

1 Victoria Road is in Lockwood. This is our smallest residential home with just six people living in it. There is a self-contained flat upstairs where one person who doesn't need as much support lives. The Care Quality Commission (CQC) inspected 1 Victoria Road in June 2016 and said it was good in all five areas. Well done to Theresa Kelly and her staff team for making this happen.

Non-residential services

We have two types of non-residential services. The first is for people who live at home but need some help and is called Community Support. The second is called Day Services and these are places where people can go during the day to meet their friends.

Community Support

Our Community Support workers help people who live in their own home. They help people to pay their bills, go to appointments, keep their house clean and tidy and to look after themselves. Some people live on their own and some live together in a supported living house. When the Care Quality Commission (CQC) inspected this service in August they said we needed to improve in three areas. Dawn Wood is the new manager of this service and has already made the changes we were asked to make. I am sure that when Care Quality Commission next inspect the service they will see that it is better.

Day services

We have four day services:

Arena runs on a Wednesday, Thursday and Friday from Church Street in Dewsbury. About twelve younger people a day go to Arena and do fun things together like going to shows or trips to the seaside. Karen Dix is the manager of this service.





Branches is open every day in Batley and is for people over forty years old with a learning disability. They have a brilliant gardening project where they grow flowers and make garden ornaments. Helen Housecroft is the new manager at Branches. Helen has worked at Branches for many years and has made a few changes to the centre that has made it feel more homely.

Lindley is a smaller day service for people who like quieter activities and it runs from our Head Office in Huddersfield. Tish and her team have arranged for the centre to be redecorated and are putting on lots of new activities there.



Waverley Hall is our biggest day service where forty people go every day. It is very busy and people break into groups of four to do activities together like horse riding, swimming, shopping or bowling. Victoria Terry is the new manager of Waverley Hall and has already made changes to the office and the programme of activities.



Other things we do

We run other groups and schemes for people to learn new skills or just meet their friends.

Buddies

A Buddy is a volunteer who becomes friends with a person with a learning disability and they do things together that they both enjoy. Shelley Lane is the person who matches volunteers to people who want a Buddy.



Café training schemes

We have two cafes where people can come to learn how to work in a café. They can get a qualification when they finish. One café is at Waverley Hall and the other is called Poppies and is inside the Holme Valley Memorial Hospital in Holmfirth. This year we need to think about what we will do when the money from the Lottery runs out in October 2018. Maggie Marchant who manages the cafés will help us with this.

Super Tuesday



This is a new service at Church Street in Dewsbury for people that don't get any support from the Council. The members decide what they want to do each week which could be doing things at the venue, or going out for the day.

FRIendcap

This is another new service that meets at Church Street in Dewsbury at 6.00pm on a Friday evening. The members enjoy film nights, karaoke, arts and crafts, or just having a coffee and a chat with their friends. Alnaz Gulamhussein manages this service.



More2Do

Kirklees Council gave us some money to start this new service. The members meet every week to plan weekend activities. This year they have been to Lightwater Valley, Hebden Hey, Wannasee Music Festival and many other places. Shelley Lane is the manager of this service.



Fundraising

This year we raised almost £10,000 from fundraising which is brilliant. All the services played their part in achieving this but some of the highlights included:

- Three of our staff doing a sponsored zip wire in Snowdonia on a very rainy Saturday morning in July. Thank you Deborah, Barbara and Elaine.



- A fantastic 1940's day to celebrate 70 years of Mencap in Kirklees organised by Waverley Hall.
- Our second successful music festival organised by Samantha and Elaine.
- The second Three Peaks challenge and barn dance, again organised by Samantha.

As well as these bigger events other services helped with Summer and Christmas fairs, market stalls, craft sales, a scarecrow festival, private donations and so much more. Our thanks go to all our staff and everyone who supported us.

How we used donations and fundraising money

We used some of the money that people donated or raised to buy:

- Christmas presents for some of our residents.
- Garden furniture.
- A pool table, train set and other activities for Castle Hall.

Keep Fit

There is a keep fit class at 6.00pm every Tuesday night at Waverley Hall. It only costs £2 and is a great way to stay healthy.

Leisure Groups

We have two groups that meet at Waverley on a Thursday evening to go out together with some support from our staff and volunteers. They like to go for meals or to the cinema or bowling.

Monday & Wednesday Clubs

About thirty people go to Waverley Hall on a Monday and Wednesday evening to have fun. Activities over the year have included barbecues, live music, discos, Wednesday bingo, sewing and other craft sessions. Members have also enjoyed a trip to the seaside. The clubs are open from 6.30pm – 8.30pm. This year we decided to have two support workers at each club so we can offer even more activities. Cath Munn and Rosie Holdsworth work at Monday club. Andrea Hayward and Nicola Marran work at Wednesday club



Oddjob Service

Mike Saxon manages this service and now has the “Green Goddess” which is what we call his van. This is the bus that used to be at 1 Victoria Road.



Safe Places

A Safe Place is for anyone who might get lost or confused when they are out and need some help. This year we lowered the age limit so can now help people over 14 years of age. This service is funded with money from Kirklees Council and is managed by Samantha Jones.

website: www.mencapinkirklees.org.uk

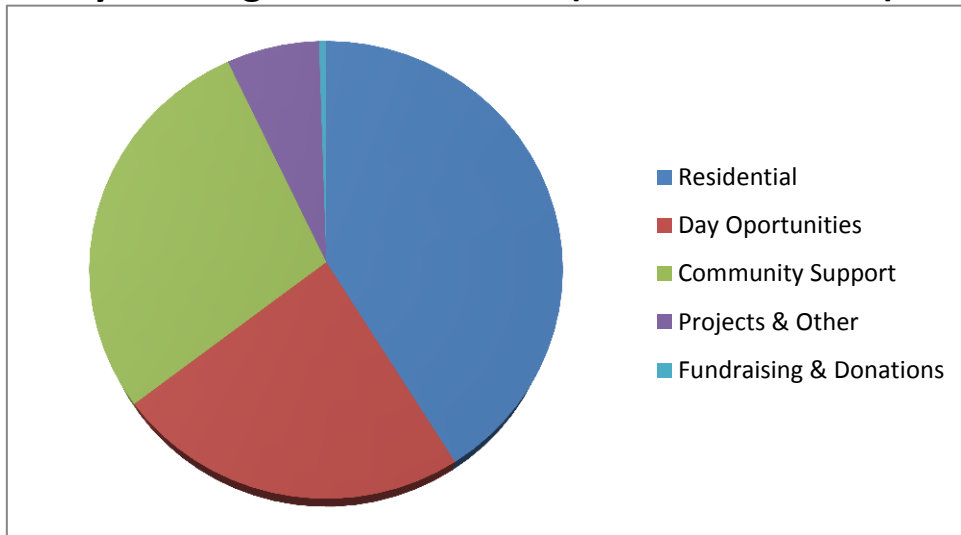
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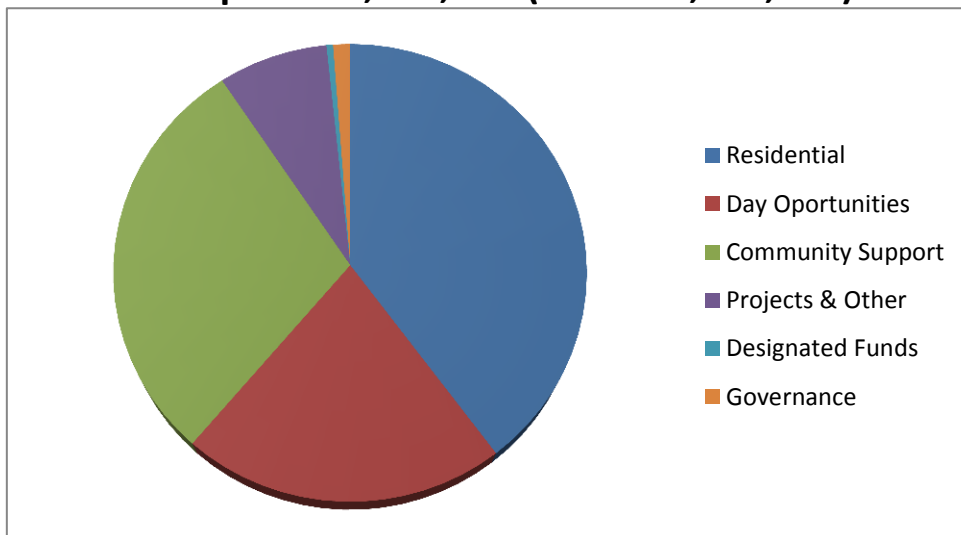
Money Matters

Joe and his team look after all the money at Mencap in Kirklees. These pictures show where we got the money from and what we spent it on.

This year we got in £ 3,073,453 (2016: £2,775,903) for:



And we spent £ 3,079,708 (2015: £2,739,261) on:



This left us with a small deficit of £6,255 for the year.

We would like to thank all our funders, donors, volunteers and members who have helped us this year.



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Clinical Commissioning Group



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